1. How to use the MTIS website

The MTIS website is a useful source of information about MTIS. 
https://www.ocimf-mtis.org/

If you click on the link ‘About MTIS’ you will find a summary of the primary aims and objectives that are behind the setting up of MTIS MTPQ, MTMSA, and MTOCT, and why they are an essential tool for all OCIMF members. There is also the option to purchase copies of the MTMSA and MTOCT guides.
The ‘Resources’ tab contains a number of help guides and reference materials relating to MTIS.

Resources

This page provides users and interested parties with information about MTIS and resources to assess potential membership.

- MTIS Master Template
- MTIS Registration and Management Presentation
- How to start your MTMISA
- MTIS Structure Builder Introduction
- Marine Terminal Information System

For Frequently Asked Questions click on the link at the top of the homepage

FAQ's

How do I register for an MTIS account?
Please click this link, and select the appropriate account type.

What type of MTIS account should I register for?
If you are one or more terminals that you wish to register within the MTIS website, then you should select the Terminal Operator account.
If you are anything other than a Terminal Operator, please register for an MTIS Recipient account.

What are the differences between the two types of account?
The Terminal Operator type account is for organisations who wish to register their terminal data within the MTIS database, to facilitate easier sharing with other relevant organisations who may have a requirement to view the terminal specific information.
MTIS Recipient type accounts are for those organisations who have a requirement to view the terminal details – this could include oil companies, shipping agents, shipping companies, charterers, vetting departments and port authorities.

My organisation has a number of oil terminals, but we don’t want to have a separate account for each one – what do we do?
Please register for a terminal operator account, and then email mtissupport@ocimf.com to advise them of your situation. We can then turn on a feature called "structure builder" which will allow you to add all of your terminals within one account.

If I use structure builder, can staff at one terminal make changes to the data at another terminal?
If you are having any problems or have a query that has not been answered in the FAQ's then you can use the information found on the Contact page to get in touch with OCIMF MTIS Support.

Contact Details

If you have any questions about MTIS, get in touch. Give us a call or send us an email using the following details.

Telephone
+44 (0)207 654 1218

General MTIS
mtisadmin@ocimf.com

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